RE: Review and Respond to Drafted Strategic Planning Documents

Tom Rislow

Tue 11/16/2021 12:03 PM

To:Clinton Langreck <clinton.langreck@co.richland.wi.us>;

Cc:Ingrid Glasbrenner <ingrid.glasbrenner@co.richland.wi.us>; Cheryl Dull <cheryl.dull@co.richland.wi.us>;

Clint,

I am replying as directed.

The Pine Valley Trustees met last evening, November 15; first time they have met since my receiving this October 25th directive regarding the strategic plan.

Comments to pass on from Trustees:

The community member of our Trustees said, "Impressive", after having read Chapters 1 & 2.

Chapter 1, page 4: a comment about choice of words.

Under the 'Framework'... section, and 'Accountability' paragraph, the word 'needs' is used.

However, in the 'Mission and Vision' section just below that, under 'vision', line 4 & line 5, the word 'problems' is used. Suggesting to stay consistent and use the word 'needs'.

Chapter 1, page 4, in 'Mission and Vision' section, specifically the 'mission' paragraph, line 3 refers to 'fiscal responsibility'. Line 4 says 'facilitate prosperity'.

Are the two phrases redundant? Or just different enough to be left as is? Just an observation.

Chapter 2, page 5, in 'Streamline Organizational...' section.

First two bullets under 'Tactics', speak to centralizing processes, and improving procurement processes...

Both are worthy tactics, and our only comment is more of a request – that Pine Valley staff be allowed to 'be at the table' for/when those discussions take place.

Chapter 2, page 6, in 'Improve Employee Pay...' section.

Last bullet under 'Tactics', refers to 'uniform' set of H.R. policies.

Our only comment again is a request – that Pine Valley staff be allowed to 'be at the table' for/when those discussions take place.

While uniformity is supported, there are reasons Pine Valley, and other county departments have handbook addendums.

Chapter 2, page 8, under 'Deepen Staff Training...' section.

First bullet under 'Tactics' refers to sponsoring leadership and management training.

Pine Valley has already been doing this. Examples include:

having sponsored two registered nurses' cost to earn national wound care certification;

having sponsored medical records director's cost to become nationally certified in medical coding, and

having sponsored leadership training costs through Southwest Tech (Pine Valley has sponsored 5 different staff, a charge nurse, dietary manager, nurse manager, assisted living manager, and activities director.)

That wraps up our brief comments, Clint.

On behalf of the Pine Valley Trustees, thank you for the opportunity to comment on the excellent work done so far by the County's Strategic Planning Committee.